



UNIVERSITY
OF TRENTO - Italy



eit Digital
MASTER SCHOOL

Cyber Security Risk Assessment Fall 2016

Lecture 13 Quantitative Risk Analysis

12/7/16 Fabio Massacci - Offensive Technologies 1



UNIVERSITY
OF TRENTO - Italy



eit Digital
MASTER SCHOOL

Falling in the Shower

- **Incident scenario**
 - Fell on the shower and broke the leg
- **Vulnerabilities**
 - slip on the water or trip on the border
 - Assume slippery surface is responsible for ¼ of incidents, tripping for ¾
- **Information on “Customer”**
 - 3yrs, 30yrs, 60yrs, 75yrs
 - Average duration of home stay - 7years
- **What are you going to buy?**
 - **Normal shower box**
 - One off → 68€ + 300€ Workforce
 - **Anti-slip (plastic) mat**
 - One-off → +10€
 - Reduce chances of slipping by ½
 - Chance of tripping on it $1/16$
 - **(Truly) Anti-slip floor**
 - One-off → +30€
 - Reduce chances of slipping by ¼
 - **Floor shower**
 - One-off → 139€ + 1000€ workforce
 - Reduce chances of tripping to 0
 - Can't have antislippery floor but can have mat
 - **Insurance**
 - covering surgery, physiotherapy → 50€/year
 - Self-sufficiency for the rest of life → 1500€/year

12/7/16 Fabio Massacci - Offensive Technologies 2

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

Quantitative Risk Analysis - I

- **Relations**
 - Risk = Likelihood * Impact
 - Benefit = Original Risk – Risk with Countermeasure
 - Value = Benefit – Cost of Countermeasure
- **Financial Aspects are easier to calculate**
 1. Business Impact
 2. Cost of Countermeasures
- **Uncertainty is harder to manage**
 3. Likelihood estimation

12/7/16 Fabio Massacci - Offensive Technologies 3

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

Quantitative Risk Analysis - II

- **Risk = Likelihood * Impact (negative)**

12/7/16 Fabio Massacci - Cyber Security Risk Assessment 4

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

Quantitative Risk Analysis - III

- **Fix an interval of observation (say N years)**

Benefit = + Likelihood*Impact – NewLikelihood*NewImpact
Value = + Benefit - Cost for NewLikelihood - Cost for NewImpact

← Cost To Reduce Likelihood Cost to Reduce Impact →

12/7/16 Fabio Massacci - Cyber Security Risk Assessment 5

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

Falling in the Shower - Impact

- **Assumption**
 - Cost of 1 day at home if working = 10€/hr x 8hrs/day
 - Lifespan at 80yrs
- **Broken Leg at 3yrs = 25K€**
 - Surgery → 20K€
 - Baby sitting at home 40days → 5K€
- **Broken Leg at 30years = 30K€**
 - Surgery → 15K€
 - At home 40 days + 30 days reduced functionality → 10K
 - Physiotherapy x 10 days → 5K€
- **Broken Leg at 60years = 85K€**
 - Surgery → 40K€
 - At home 40 days + 6months reduced functionality → 25K€
 - Physiotherapy x 3 months = 20K€
- **Broken Leg at 75years = 190K€**
 - Surgery → 40K€
 - Support at home = 150K€

12/7/16 Fabio Massacci - Offensive Technologies 6



UNIVERSITY OF TRENTO - Italy



Falling in the Shower – Impact?

- **Broken Leg at 3yrs = 25K€**
 - Surgery → 20K€
 - Baby sitting at home 40days → 5K€
- **Broken Leg at 30years = 30K€**
 - Surgery → 15K€
 - At home 40 days + 30 days reduced functionality → 10K
 - Physiotherapy x 10 days → 5K€
- **Broken Leg at 60years = 85K€**
 - Surgery → 40K€
 - At home 40 days + 6months reduced functionality → 25K€
 - Physiotherapy x 3 months = 20K€
- **Broken Leg at 75years = 190K€**
 - Surgery → 40K€
 - Support at home = 150K€
- **Normal shower box**
 - One off → 68€ + 300€ Workforce
- **Anti-slip plastic mat**
 - One-off → +10€
 - Reduce chances of slipping by $\frac{3}{4}$
 - May increase chance of tripping to $\frac{1}{8}$
- **(Truly) Anti-slip floor**
 - One-off → +30€
 - Reduce chances of slipping by $\frac{1}{4}$
- **Floor shower**
 - One-off → 139€ + 1000€ workforce
 - Reduce chances of tripping to 0
 - Can't have antislippery floor but can have mat
- **Insurance**
 - covering surgery, physiotherapy → 50€/year
 - Self-sufficiency for the rest of life → 1500€/year

12/7/16 Fabio Massacci - Offensive Technologies 7



UNIVERSITY OF TRENTO - Italy



Falling in the Shower - Likelihood

- **Probability $Pr(\text{Breaking}|\text{Falling})$ for 1000 People**
- **Broken Leg at 3yrs = 10^{-6}**
 - $Pr(\text{Falling}|\text{Shower}) \rightarrow \frac{1}{8}$
 - $Pr(\text{Breaking}|\text{Falling}) \rightarrow \frac{1}{128}$
- **Broken Leg at 30years = 10^{-6}**
 - $Pr(\text{Falling}|\text{Shower}) \rightarrow \frac{1}{64}$
 - $Pr(\text{Breaking}|\text{Falling}) \rightarrow \frac{1}{16}$
- **Broken Leg at 60years = $0.3 * 10^{-5}$**
 - $Pr(\text{Falling}|\text{Shower}) \rightarrow \frac{1}{32}$
 - $Pr(\text{Breaking}|\text{Falling}) \rightarrow \frac{1}{8}$
- **Broken Leg at 75years = $0.8 * 10^{-5}$**
 - $Pr(\text{Falling}|\text{Shower}) \rightarrow \frac{1}{32}$
 - $Pr(\text{Breaking}|\text{Falling}) \rightarrow \frac{1}{4}$

12/7/16 Fabio Massacci - Offensive Technologies 8



UNIVERSITY OF TRENTO - Italy



Expected Costs x Event

| | Likelihood | Impact | Expected Risk |
|---------------------|-----------------|------------------|---------------------|
| Broken Leg at 3yrs | 1/1024 * 1/1000 | 25K (cash 25K) | 2.4cents (x 1) |
| Broken Leg at 30yrs | 1/1024 * 1/1000 | 30K (cash 20K) | 2.9cents (x 1.2) |
| Broken Leg at 60yrs | 1/256 * 1/1000 | 85K (cash 60K) | 33.2cents (x 13.8) |
| Broken Leg at 75yrs | 1/128 * 1/1000 | 190K (cash 190K) | 148.4cents (x 61.8) |

- **Amortized Cost of Shower = 52€/year**
- **Protection Measures**
 - Plastic Mat = +1.4€/yr
 - Anti Slippery Floor = +4.3€/yr
 - Walk-in Shower = 162.7€/yr instead of 52 → 110.7€/yr
 - Insurance = 50€/yr or 1500€/yr

12/7/16 Fabio Massacci - Offensive Technologies 9



UNIVERSITY OF TRENTO - Italy



Expected Costs in 1 year

| | #Shower | Likelihood | Impact | Expected Risk |
|---------------------|---------|-----------------|------------------|---------------|
| Broken Leg at 3yrs | 364 | 1/1024 * 1/1000 | 25K (cash 25K) | 10€ (x 1) |
| Broken Leg at 30yrs | 365 | 1/1024 * 1/1000 | 30K (cash 20K) | 11€ (x 1.1) |
| Broken Leg at 60yrs | 365 | 1/256 * 1/1000 | 85K (cash 60K) | 121€ (x 12.1) |
| Broken Leg at 75yrs | 365 | 1/128 * 1/1000 | 190K (cash 190K) | 543€ (x 54.3) |

- **Amortized Cost of Shower = 52€/year**
- **Protection Measures**
 - Plastic Mat = +1.4€/yr
 - Anti Slippery Floor = +4.3€/yr
 - Walk-in Shower = +110.7€/yr
 - Insurance = +50€/yr or +1500€/yr

12/7/16 Fabio Massacci - Offensive Technologies 10



UNIVERSITY
OF TRENTO - Italy



Expected Costs in 1 year

| | #Shower | Likelihood | Impact | Expected Risk |
|---------------------|---------|-----------------|------------------|---------------|
| Broken Leg at 3yrs | 182 | 1/1024 * 1/1000 | 25K (cash 25K) | 5€ (x 1) |
| Broken Leg at 30yrs | 365 | 1/1024 * 1/1000 | 30K (cash 20K) | 11€ (x 2.1) |
| Broken Leg at 60yrs | 365 | 1/256 * 1/1000 | 85K (cash 60K) | 121€ (x 24.2) |
| Broken Leg at 75yrs | 121 | 1/128 * 1/1000 | 190K (cash 190K) | 181€ (x 36.2) |

- **Amortized Cost of Shower = 52€/year**
- **Protection Measures**
 - **Take less showers AND**
 - Plastic Mat = +1.4€/yr
 - Anti Slippery Floor = +4.3€/yr
 - Walk-in Shower = +110.7€/yr
 - Insurance = +50€/yr or +1500€/yr

12/7/16
Fabio Massacci - Offensive Technologies
11



UNIVERSITY
OF TRENTO - Italy



Compute Benefit and Value of Control

- **For a 75yrs**
 - Walk-in Shower
 - Walk-in Shower + Anti-Slip Mat
- **For a 60yrs**
 - Anti-slippery floor + Incident Insurance

12/7/16
Fabio Massacci - Offensive Technologies
12



UNIVERSITY
OF TRENTO - Italy



Step 1: Business Impact Analysis

- ***A study used to identify the impact that can result from disruptions in the business***
 - Focuses on the failure of one or more critical IT functions
 - Compromise to confidentiality, integrity or availability
 - For the latter also for how long things can be down
- ***Key Terms:***
 - Maximum acceptable outage (MAO)
 - Critical business functions (CBFs)
 - Critical success factors (CSFs)

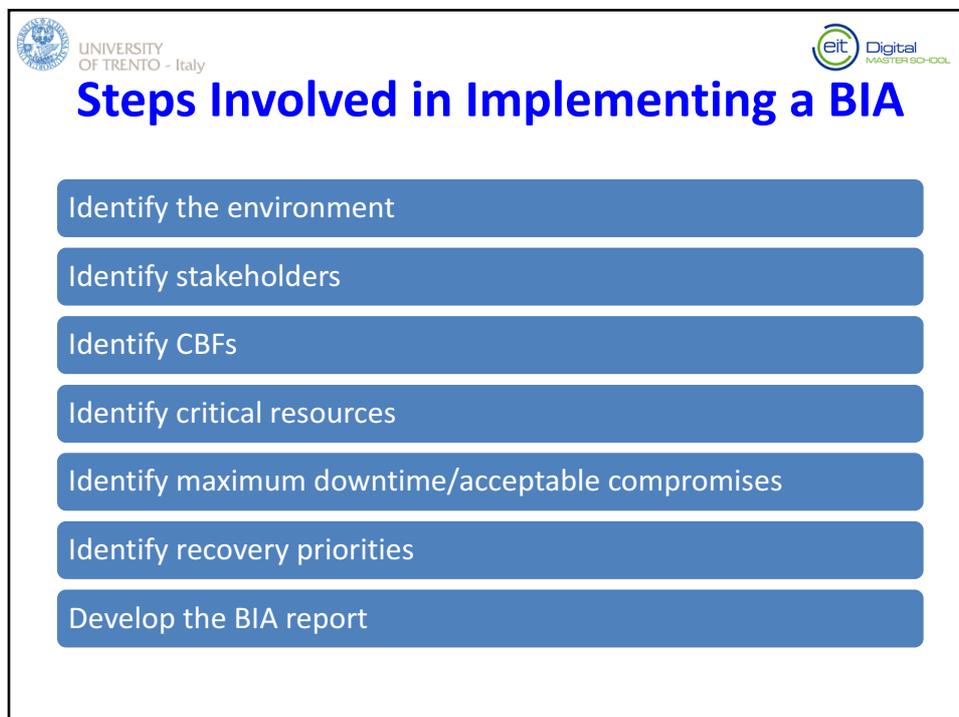
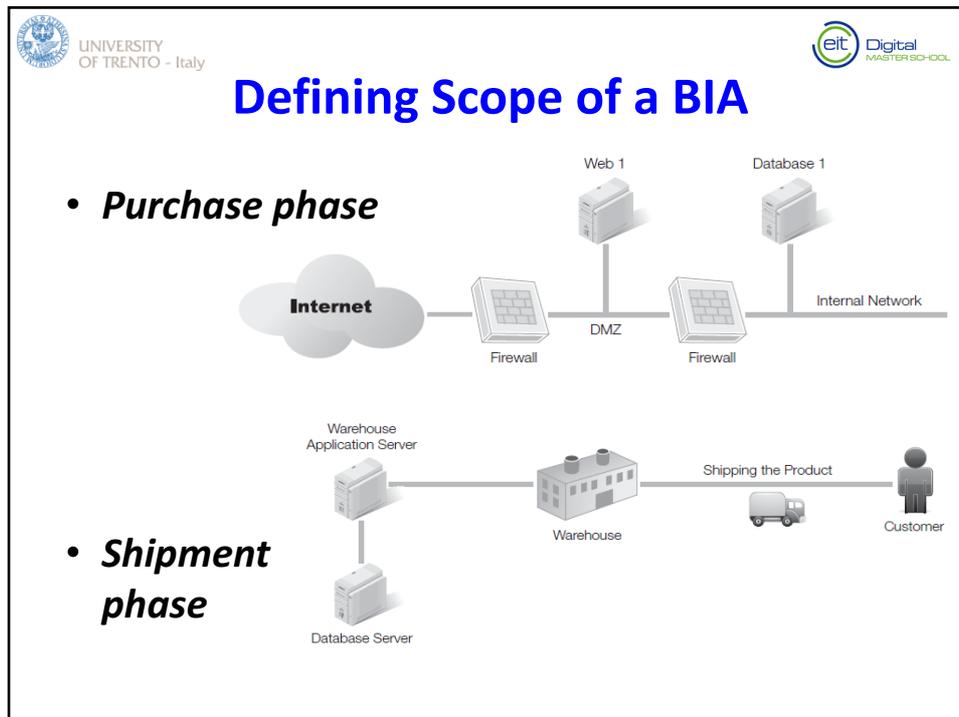


UNIVERSITY
OF TRENTO - Italy



Dimensions of a BIA

- ***Identify the business impact of IT disruptions***
- ***Mission-critical IT systems and components***
 - Does not analyze all IT functions
 - Stakeholders identify mission-critical systems
 - Compliance issues often drive BIA
- ***Scope defines the boundaries of the plan***
 - Small organizations: Scope could include entire organization
 - Larger organizations: Scope could include only certain areas, department, divisions
- ***Inputs into the business continuity plan (BCP) and risk assessment (RA)***






Identifying Mission-Critical Business Functions and Processes

- **Mission-critical functions are:**
 - Any functions considered to be vital
 - Derived from critical success factors (CSFs)
 - Successful CSFs result in performing CBFs



```

graph LR
    A[Key Processes] --> B[Critical Success Factors]
    B --> C[Critical Business Functions]
  
```

- **Identify maximum acceptable outage (MAO)**
 - Direct and indirect costs, recovery costs
 - E.g. if there is a data breach we may have to pay compensation for privacy violations to data subjects
- **Identify recovery requirements**




Compliance and Impact

- **Compliance with laws slightly different than other risks**
- **Risk of non-compliance**
 - Pay a fine and that's it
 - → impact = fines + legal costs
 - Pay a fine, end on newspaper as “bad company”
 - → impact = fines + legal costs + loss of customers
 - Responsible could end up in jail
 - → depends on mandatory sentencing → cost of “scapegoating”
 - Lose license to operate
 - → impact = $+\infty$
- **Likelihood (of being caught) is also important**
 - $0 \cdot x = 0$ for any x

12/7/16 Fabio Massacci - Offensive Technologies 18

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

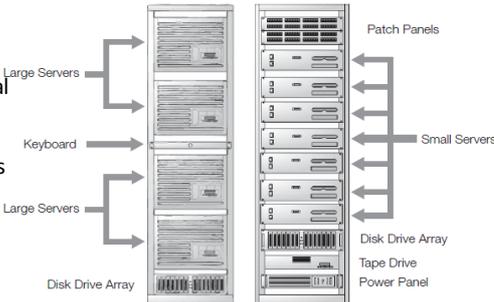
Step 2 – Computing Costs

- **Review different types of countermeasure**
 - In-place countermeasures
 - For example already in place to meet other goals (e.g. compliance)
 - Already Planned countermeasures
 - Approved countermeasures
 - Overlapping countermeasures
- **Consider also alternative ways of executing the same CBFs**

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

Calculating Costs

- **Initial purchase**
 - Small servers vs big server
- **Facility**
 - Do we need to change the physical location
- **Installation & Operation**
 - Things never work by themselves
 - Air Carrier → very powerful but requires 1K people to operate
 - Nuclear submarine → can do a lot less but 25 people can operate it
 - This may be a recurring costs!
- **Training**
 - Can anybody use it?



The diagram shows two server racks. The left rack is labeled 'Large Servers' and has a 'Keyboard' and another 'Large Servers' label pointing to it. The right rack is labeled 'Small Servers' and has 'Patch Panels', 'Disk Drive Array', 'Tape Drive', and 'Power Panel' labels pointing to it.

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

Calculating Costs

- *Look for hidden costs*
- *Is extra power required to eliminate a single point of failure?*

Servers from Part of Failover Cluster Servers from Part of Failover Cluster

Power Grid A Power Grid B

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

Time to Implement

- **Simple configurations**
 - can be implemented in a shorter time period
 - Can be more easily tests
 - May have more predictable failures
- **Complex config**
 - Takes more time
- **While countermeasure not implemented...**
 - Risk is still the same!

Internet Web 1 Database 1
Firewall DMZ Firewall Internal Network
Customer

Internet Web 1 Web 2 Database 1
Firewall Firewall Internal Network Node 1 (Active)
Customer Web 3 Web 4 Database 2 Shared Storage
Nodes 2 (Inactive)

Web Farm Using Network Load Balancing Failover Cluster for the Database Servers

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

Prioritizing Risk Elements

TABLE 11-2 A threat/likelihood-impact matrix.

| | LOW IMPACT (10) | MEDIUM IMPACT (50) | HIGH IMPACT (100) |
|--|--------------------|---------------------|----------------------|
| High threat likelihood 100 percent (1.0) | $10 \times 1 = 10$ | $50 \times 1 = 50$ | $100 \times 1 = 100$ |
| Medium threat likelihood 50 percent (.50) | $10 \times .5 = 5$ | $50 \times .5 = 25$ | $100 \times .5 = 50$ |
| Low threat likelihood 10 percent (.10) | $10 \times .1 = 1$ | $50 \times .1 = 5$ | $100 \times .1 = 10$ |

- **Remember that ordinals don't scale!**
 - We quantize things but this can be misleading
- **Example shower incident (1yr salary = 50K)**
 - IF Impact >1yr salary → High Risk=3
 - ELSE IF Impact >1 month → Medium risk = 2
 - ELSE Low risk = 1
 - Do the same for likelihood
 - High Risk = High Likelihood * High Impact = $3 \times 3 = 9$
- **Did something changed over our prioritization with "cardinals"?**

UNIVERSITY OF TRENTO - Italy eit Digital MASTER SCHOOL

Cost Benefit Analysis Report Elements

- Recommended countermeasure
- Risk to be mitigated
- Annual projected benefits
- Initial costs
- Annual or recurring costs
- A comparison of costs and benefits
- Recommendation



Further reading

- ***Chapters 10, 11 on Textbook***
- ***Ross Anderson's book.***